

Hi Families,

We will soon be introducing the Spike Parent App. Via the app you will be able to book your child into OSHC, view your child's bookings, health and dietary conditions as well as your invoices and statements.

Via the app we will also be able to send messages, activities (including photos), notes and alerts.

Use this link <u>https://largs.spike.economicoutlook.net/clients/</u> or you can use your phones camera app to scan the QR code below.



You will be directed to the log in screen. As you have not been allocated a password click on 'reset your password'.

You will receive an email from Economic Outlook with the subject 'reset password'.

You can then log in using your email address as your username together with your new password.

You will then be guided to install the app.

Here's some of what you will see ....



The bookings screen above right displays your child's current bookings (in blue) and available bookings (in green). To make a booking simply click accept and confirm. You can also cancel bookings if this is within your services booking policies.



The messages screen above left displays all messages, activities and alerts sent from your child's service. By selecting the contact service button, you can send messages, photos and PDF's to your service.

The fees screen above right displays all of your tax invoices, child care fees, CCS payments and receipts.

Please Note: Only the account holder can access the parent app